

Aberdeen City Health & Social Care Partnership: At a Glance Dec 16

Category	Indicator	Since Last Time	City	Benchmark with Grampian	Benchmark with Scotland	Trend line	Trend Period	Trajectory	Reported Figure Period
Safe	NHS number of level 1 adverse incidents	I	3				4 quarters		Jul-Sep 16
	Proportion of level 1 adverse incident reviews started in 10 days, count and percentage	I	(2) 67%				4 quarters		Jul-Sep 16
	Proportion of level 1 adverse incident reviews completed in 90 days, count and percent	I	(1) 33%				4 quarters		Jul-Sep 16
	NHS number of level 2 adverse incident	S	24				4 quarters		Jul-Sep 16
	Social care number of incidents & near misses		N/A						
	Number of new referrals to initial investigation under adult protection		106				22 quarters		Jul-Sep 16
	Number of social care complaints and % responded to in time	W	19 (62%)				5 quarters		Jul-Sep 16
	Number of NHS complaints and % responded to in time	I	22 (84.6)	68.2%			24 Months		Jul-Sep 16
	Number of new community payback orders		269				12 quarters		Jul-Sep 16
	Offender Reconviction Rate ¹	I	26.9%	26.2%	28.3%		10 Years		2013-14
	Number of criminal justice social work reports to court		352				12 quarters		Jul-Sep 16
Well Led	Budget year end forecast outturn %	I	100.37%				2 months		Sep-16
	Savings plan year end forecast outturn %	I	83.41%				2 months		Sep-16
	Average number of days to sickness lost per employee in social care (rolling 12 months)	S	11.6				10 months		Jun-16
	Average percentage of work hours per month lost to sickness absence - NHS staff	S	4.9%	4.5%	5.0%		24 Months		Sep-16
	% annual performance reviews & development appraisals conducted in social care		0.7%				20 Months		Apr-Nov 16
	% annual eKSF (knowledge and skills framework) appraisals conducted in NHS	S	20.1%	10%					Apr-Nov 16
	Social care employee opinion survey metric (wef April 17)								
	iMatter NHS Employee Engagement index (composite score) (Under Implimentation)								
Effective	Smoking cessation - No. quitters and % from 40% most deprived areas	W	68 (19.7%)	23.0%			8 Quarters		Apr-Jun 16
	Number of quarterly alcohol brief interventions and % of quarterly target achieved	W	503 (70%)	46%			8 Quarters		Jul-Sep 16
	% of adults registered with a dentist (provisional)	I	72.3%	72.5%	90.0%		8 Biannual		Mar-16
	Prescribing primary care cost per 1000 patients per day	I	£396	£402	£456				Jul-Sep 16
	A&E attendance rates per 1000 pop	W	16.37	13.59	23.04		24 Months	14.76	Oct-16
	Monthly rate of emergency admissions to hospital per 1000 pop	W	7.97	6.83	9.05		24 Months		Sep-16
	% re-admissions to hospital within 28 days	I	10.6%	9.7%	9.9%		24 Months		Jul-16
	Average Emergency Bed Days Length of Stay	W	5.8	6.6			24 Months		Sep-16
Responsive	Proportion of over 65ys with intensive care needs receiving over 10 hours of care		N/A						
	Total bed days lost due to delayed discharges	I	2218	4987	45074		18 Months		Oct-16
	Delayed discharges occupied bed days per 100,000 pop	I	963	848	843		18 Months		Oct-16
	Number of people delayed in hospital after being ready for discharge (at census)	I	72	173			18 Months		Oct-16
	Number of people receiving palliative social care		N/A						
	Number and proportion of eligible people taking up self directed support	N/A	227 (6.9%)						Nov-16
	Number of unmet social care hours (wef April 2017)								
Caring	Adult services % posts vacant	N/A	6.75%						Oct-16
	NHS % posts vacant (to be developed)								
	Agency staff employed in social care (WTE)	I	6 FTE				12 months		Oct-16
	Agency staff employed in NHS (WTE) (needs developed)								
	Number of carers assessments carried out by LA		N/A						

¹ Approximate areas are based on where the courts of the offenders' index convictions are located, including high courts. Some sheriff court boundaries and LA areas do not match exactly.